

### FINANCIAL KNOWLEDGE THAT TRANSFORMS

## **Empowering** Lives with Informed Monetary Choices

Face to Face partnered with PNC Bank to host monthly financial literacy workshops. These interactive sessions gave guests, volunteers, and staff practical money management skills and the confidence to shape their financial futures.

Workshop Topics included:

- Budgeting and saving for stability
- Banking basics and Investment strategies to build wealth
- Credit scores and identity theft
- Debt management and planning for financial emergencies
- Considering homeownership and mortgages

For many, this was the first time they had access to reliable financial advice in a supportive setting where they could ask questions. Guests were left with tools they could use immediately—from creating a budget to planning for future investments. One participant shared that she now feels





confident setting financial goals and even preparing to buy a home, something she never thought possible. At a time of rising debt and economic uncertainty, these workshops provided timely and practical support where guests gained the knowledge and confidence to build lasting financial well-being.

## CONNECTING GUESTS, CREATING OPPORTUNITY Access that Empowers

very Friday, our computer lab opens its doors to guests seeking online access. Our dedicated volunteers guide and assist guests with a variety of needs. The requests vary from setting up an email, writing a resume, applying for jobs, setting up an online government account to access benefits, or simply exploring the web. Face to Face's annual guest survey revealed that 55% lack internet access at home. While many guests use their phones as computers, not all devices are smartphones or equipped for online access. Our volunteers provide individual guidance to help every guest get connected and access what they need.

Demetrius arrived at the computer lab with a random list of his work experience and skills. It was not an



organized resume. The computer volunteer helped him craft a clear, professional resume, submit it online to Walmart and other potential employers, and even complete a required online assessment. They also backed up his resume so he could access it in the future, giving him tools to continue applying for opportunities on his own. Thanks to donors like you, we provide the tools, technology, and volunteer support that empower our guests to navigate the digital world with confidence.

## MORE THAN A PHONE CALL Community and Compassion in Action



Kisho arrived at Face to Face early one morning with a single purpose: to make an important phone call. He doesn't have a phone of his own, but a letter had arrived in the mail about his benefits, and the only way to respond was to call the office directly.

Because of your support, Kisho could do more than just place a call. He was welcomed with a hot breakfast, giving him nourishment to start his day. When no one answered his call right away, Kisho noticed the art program was beginning. He spent the next hour painting a glass bottle and adding a string of lights inside. He turned his waiting time into a moment of creativity and pride. Later, when Kisho returned downstairs, he learned the difficult news that a friend from the community had suddenly passed away. He found comfort among others in the dining room who also knew his friend. Eventually, Kisho was able to reach the office by phone. He ended his day with lunch in the Dining Room, surrounded by the warmth of food, friendship, and support. All in a single day, Kisho found nourishment, connection, and access at Face to Face. Your generosity opens the door for moments of dignity, creativity, and healing.

## **OPENING DOORS THROUGH PARDONS**

## Extending the Circle of Compassion to include Second Chances

aving a criminal record creates barriers that keep people from moving forward. It blocks access to jobs, small business loans, mortgages, financial aid, professional licenses, and even the ability to volunteer at a child's school. When a person's criminal record is cleared, not only does an individual get a true second chance but entire families and communities benefit from the economic and social boost.

Your generosity makes this possible. When our Face to Face guest, Mr. P, broke his jaw in 2010, prescription opioids led to addiction, arrests, and years of struggle. With his family's support, he got clean, rebuilt his life, and even became a homeowner. Yet despite all his progress, his criminal record meant he was still denied jobs at places like Dollar General and Family Dollar. This was painful proof that his past remained a heavy barrier.

Delaware Law student, Cooper, assisting a guest at a Pardon Clinic in partnership with State Representative Andre Carroll

In Pennsylvania, a pardon offers a guest, like Mr. P, full forgiveness from the Governor, clearing a person's record and unlocking opportunities for work, housing, and stability. The process can take three to five years, but the first step is completing a detailed application, which many people find too challenging to navigate alone.

That's where your support of Face to Face makes a life-changing difference. We are the only nonprofit in Philadelphia with an attorney who guides pardon applicants from start to finish. Because of you, our Legal Center helps guests with low level, non-violent crimes to:

- Complete the seven-page application
- Find and secure all necessary court documents
- Write a compelling personal statement that tells their story with dignity and strength
- Receive honest advice if it may not be the right time to apply for a pardon

Thanks to your generosity our attorneys and law student interns from Delaware Law School and Villanova Law School dedicated nearly 400 hours, helping guests complete 36 pardon applications last year, with more in progress every day. Because of you, they did not have to face this daunting process alone. You are extending the circle of compassion, breaking the stigma of a past conviction, and restoring the opportunities every person deserves

## Meeting the Growing Need, One Plate at a Time

Each morning, our Dining Room serves the comfort of a hot nutritious breakfast and the warmth of community. We are now serving an average of 90 hearty breakfast meals each day, a reflecting the growing need in our neighborhood. Some guests choose to stay, sharing in conversation and later join us for lunch, while others leave after breakfast with full stomachs and renewed strength. No matter how long they stay, each plate carries nourishment, dignity, and the reminder that they are seen. Together, with supporters like you, we can continue ensuring no one starts the day hungry or alone.



## SAVE the DATE









Come in for a tour and hear what's new from Coffee Chat our Executive Director, Mary Kay Meeks-Hank.

Coffee chats are offered 11/6/25 and 1/15/26 at 10:30 AM.

Check the website for future dates.

RSVP Jeanne@facetofacegermantown.org

## **Spring Celebration** April 11, 2026 6:00pm

# **Chestnut Hill College**

## **MONDAY REGULARS**

**Serving Compassion Around the Tables** 

ona, Betty, and Barbara are familiar faces in Face to Face's Dining Room on Mondays, faithfully serving meals every week. They each found their way to Face to Face at different times. For Mona, the connection began more than 30 years ago while she was studying to become a social worker. Betty and Barbara were introduced through their parish, St. Vincent de Paul.

Barbara recalled, "We kept hearing about Face to Face, so I came over to help with meal serving one day back in





about 2012-and I was hooked." When asked what keeps her coming back, Mona shared, "It's the people I've met over the years. It's rewarding to know that I am helping somebody." Her sister Betty added, "There is real community here."

We are so grateful for their dedication and the spirit of welcome they bring each week.

If you are interested in joining our meal serving team, opportunities are available:

THURSDAY, FRIDAY, SATURDAY, AND MONDAY: 11:30 AM - 2:30 PM

SUNDAY: 12:00 PM - 3:00 PM

123 East Price Street • Philadelphia PA 19144

(215) 849-0179 • www.facetofacegermantown.org

Reach out to our Volunteer Manager, Ally, at ally@facetofacegermantown.org

## **Expansion Unveiling**

January 31, 2026 4:00pm - 6:00pm



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